

Service Area

Priority is not given for any one trip purpose over another TSB does not have any restrictions on where you can go as long as it's within the SPARTA service area. This area includes anywhere within 3/4 of a mile beyond SPARTA's current fixed route service.



WWW.SPARTABUS.COM

Transit Fares	
Adult	\$1.25
Student	\$.75
Elderly (w/ Photo ID)	\$.75
Disabled	\$.75
Children (under 36 inches tall)	FREE
Complementary Paratransit	\$1.80
Transfer	\$.30

For an application or questions concerning eligibility of SPARTA's Complementary Paratransit Services. Please call SPARTA at 595-2718

Off Peak (9am-3pm & all day Saturday)	
Elderly (w/ Photo ID)	\$.50
Disabled (w/ Photo ID)	\$.50

Passes	Adult	E & D	Student
31 Day	\$37.50	\$18.75	\$18.25
10 Ride	\$11.25	\$6.25	\$6.25
1 Day	\$2.50	\$1.25	\$1.25
5 Day	\$11.25	\$6.25	\$6.25



PARATRANSIT HOW TO RIDE GUIDE



**Spartanburg County
Transportation Service Board**

For reservations, please call
TSB at 560-4118

FARE \$1.80

RIDE SPARTA!

Complementary Paratransit

SPARTA's Complementary Paratransit service is performed by Spartanburg County Transportation Service Bureau (TSB). TSB vans are designed in compliance with the requirements of the American with Disabilities Act. They can accommodate common wheelchairs up to 30"X48" measured at 2" above the ground and weighing 600lbs. when occupied. TSB will not attempt to accommodate wheelchairs which do not meet these dimensions. If your wheelchair interferes with the proper and safe operation of the lift, even though it is within these dimensions, TSB will not attempt to load your wheelchair on the van.

The vans are equipped with a restraint system for securing wheelchairs. However, some wheelchairs which meet the standard measurements are difficult to or impossible to properly secure. While it is not mandatory that you allow the driver to secure your wheelchair, it is strongly recommended.



Who is Spartanburg County Transportation Service Bureau?

TSB is door to door van transportation that helps meet the needs of mobility impaired persons in Spartanburg. To ride with TSB, you must have a disability which makes you unable to use SPARTA fixed route bus service. Unable means that it is impossible or it causes severe or continuing pain when using. Discomfort, occasional pain, age, or distance to the nearest bus stop do not by themselves constitute eligible disability

How To Qualify...

There is a two part application process which you must complete before you are allowed to use SPARTA's Complementary Paratransit service. In the first part, you give SPARTA permission to contact a professional who is familiar with your abilities. In the second part, this professional answers questions about your ability to use fixed route bus service. SPARTA uses this information to determine if you are eligible to use our Complementary service all the time, some of the time or not at all. If you disagree with our decision, you may appeal the decision.

Appeals & Complaints

SPARTA has established a process which you may use to appeal a decision concerning your eligibility to use the Complementary Paratransit service or a penalty for failure to cancel. Call 562-4BUS (4287) for a copy of appeal process.

If you have a complaint about service, call 562- 4BUS (4287). Please do not hesitate to call. We can fix a problem only if we know about it.



100 N Liberty Street
Spartanburg, SC
29304

Phone: 864 562-4BUS (4287)
Fax: 864 595-2722